



LINET MUTHONI

About

Motivated and tech-savvy IT graduate with hands-on experience in IT support, web design, and youth mentorship. I seek to leverage my technical and interpersonal skills to support organizational growth and innovation as a Graduate Management Trainee, while gaining valuable experience in business operations, client service, and technology integration.

Education

Dedan Kimathi University of Science and Technology

Certificate and Diploma in Information Technology

Graduated: December 2022

Skills

- **Frontend Development:** HTML, CSS
- **Graphic Design:** Canva
- **IT Support:** Windows OS Installation, Terminal Setup, Network Configuration
- **Software & Tools:** Microsoft Office, TeraTerm, QVT Terminal

Experience

IT Support Intern

National Hospital Insurance Fund (NHIF), Kenya

May – August 2022

- Installed and configured Windows OS on client terminals.
- Managed IP/MAC addresses for network connectivity.
- Registered biometric data and configured QVT/TeraTerm terminals.
- Provided technical support to hospital departments on claims processing.
- Assisted in troubleshooting network and terminal issues.

Data Annotation Associate

CloudFactory, Kenya

September 2022 – December 2023

- Tagged and classified large volumes of data for AI/ML models with high accuracy.
- Used digital tools to process image, video, and text data remotely.
- Collaborated in virtual teams to meet deadlines and quality metrics.
- Gained experience in AI workflows and remote digital environments.

Founder & Web Designer

Linnie's Tech Solutions

2024 – Present

- Designed websites for individuals, NGOs, and businesses using HTML & CSS.
- Offered remote technical services: network setup, Windows installation, and biometric registration.


- **Other:** Digital Content Creation, Biometric Systems

- Created branded marketing materials and social media content.
- Authored and published educational and children's eBooks.

Referees


Peter Nderitu

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Volunteer Experience

Mentor

Mathioya Youth Forum

2025 – Present

- Mentoring youth on career planning, digital literacy, and entrepreneurship.
- Developing and delivering engaging school-based mentorship content.
- Promoting tech skills and self-employment opportunities among rural youth and mothers.